Our Lady of Lourdes Hospitality North American Volunteers, LTD.



Public Association of the Christian Faithful in the Catholic Church

2017 Annual Summary

United States 501(c)3 Charity ★ Non-Profit New York Incorporation



The First Lourdes Hospitality of the Americas



To extend the invitation of the Immaculate Conception as given to Bernadette in the Grotto at Lourdes; to serve the sick and suffering at Lourdes and at home following the loving example of St. Bernadette in simplicity, humility and obedience.



Extending the Invitation

- ◆ Public Speaking
- ♦ Website and Publications
- ◆ Virtual Lourdes Pilgrimages
- → Parish Missions and Retreats
- → Pilgrimages to Lourdes, France

Serving at Lourdes

- ◆ Annual Special Needs Pilgrimages
- → Sanctuary Volunteer Pilgrimages
- ◆ Youth Catechesis-Service Program
- → University Volunteer Pilgrimages
- → Guided Sanctuary Visits

Serving at Home

- → Virtual Pilgrimage Experiences
- → Message of Lourdes in Schools
- 25,129 Bottles of Lourdes Water given at Virtual Pilgrimages and mailed in 2017





LIVING OUR MISSION WITH A PLENARY INDULGENCE BY APOSTOLIC DECREE

"Virtual" Experiences

In 2017, an estimated 20,203 "pilgrims" experienced Lourdes in 112 Virtual Pilgrimage Experiences at parishes, schools and universities across 15 US states, in 7 countries and on 4 continents.

Virtual Pilgrimage Experiences provide a spiritual journey with a trained guide in a 40 to 90 minute interactive prayerful experience with Lourdes Water, the Grotto Rock, a Eucharistic Blessing and Candlelight Rosary Procession offering attending faithful a Papal Plenary Indulgence.

Lourdes Pilgrimages

5 Volunteer Service Pilgrimages facilitated 96 individuals to serve the Hospitalité Notre-Dame de Lourdes from 21 states and 16 countries.

Annual Youth Catechesis Pilgrimage directed visits and service for 30 teenagers with chaperones from 6 states and 6 countries.

2 Special Needs Pilgrimages assisted 208 pilgrims including sick and disabled, family members, medical volunteers, companions, caregivers and university students from 23 states and 17 countries.

Media and Events

In February 2017, "Meet Us In Miami", was the 7th Volunteer and Medical Professionals Conference hosted by Our Lady of Lourdes Parish. The theme this year was "Love without Measure".

Website and Social Media

www.LourdesVolunteers.org
Over 180,000 individual users have
visited the website since 2002. Social
media presence continues to grow.









VIRTUAL PILGRIMAGE EXPERIENCE REACHES 43 STATES AND 5 CONTINENTS



On five continents in seven countries and 15 states of America, 20,203 "pilgrims" experienced Lourdes through 112 Virtual Pilgrimages in 2017.

A series of spectacular candlelit processions was hosted for the

first time in Haiti and the Philippines and returned to Communist China, Peru, Austria and Canada in 59 parishes, 27 schools, 5 colleges, a prison, 2 refugee detention homes, a hospital, nursing home and private homes.

More than 150,000 "pilgrims" experienced Lourdes Virtual Pilgrimages in 43 states, 13 Native American Nations, 17 countries on 5 continents since the first series in Kansas City, Kansas, in 2004.

In 2017, over 6,100 students and teachers attended experiences in USA, Haiti, and Philippines.

Faithful meeting the norms are eligible for the Plenary Indulgence



granted by Holy Father Francis through 2020 by experiencing Lourdes on pilgrimage to France or a Virtual Pilgrimage Experience. The Gospel Message is "virtually" brought to those unlikely to make a journey to France.

A Lourdes experience is re-created by expert trained Guides using projected images and an interactive prayerful "virtually real" experience offering:

- *a guided visual visit
 *touch the Grotto Rock
- *Lourdes Water
- *Eucharistic Blessing
- *Rosary Procession



Each person receives a bottle of undiluted, pure Lourdes Water.

A catechetical and evangelical mission that is sustained by grace, is supported by parish free-will offerings along with gracious donors and generous benefactors.

SPECIAL NEEDS PILGRIMS AND VOLUNTEERS IN SERVICE

In 2017, 251 pilgrims, including 59 wheelchair-bound, seriously ill and disabled traveled from the United States, Peru, Nicaragua, China and Uganda were assisted by 24 companions and caregivers who selflessly and lovingly offered assistance during flight and while in Lourdes.



32 pilgrimage volunteers from the U.S.A., Germany and Franciscan University, Gaming Austria campus, offered dedicated dining, housekeeping and wheelchair assistance.

34 medical volunteers, including nurses and physicians,



offered Supportive Medical Care. All volunteers pay their own pilgrimage expenses or seek sponsors to cover their costs. Expenses and sponsorship donations are both tax-deductible.

14 priests and religious were spiritual directors on both special needs and volunteer pilgrimages. 28 leadership team members guided 11 pilgrimages.



96 volunteers and leaders offered a week of service with Hospitalité Notre-Dame de Lourdes where 53 women served in the St. Jean de Baptiste Piscines (Baths). 22 men in the Service of St. Joseph lifted pilgrims on stretchers at the train station and at the airport, in the baths and at daily processions, while 11 women served in dining and housekeeping at the Accueil

hospital-bed facilities and **4 formateurs** taught volunteers in Hospitalité Formation.

30 youth and adult chaperones offered service to Special Needs Pilgrims providing assistance to make the journey and the stay possible for the sick and disabled.

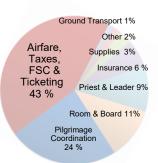
Our youth catechesis and service *Learning, Living & Loving Lourdes* program provided a life-changing experience for teenagers and their chaperones, including 4 families of parents with teen volunteers.



SUSTAINING OUR EVANGELICAL MISSION

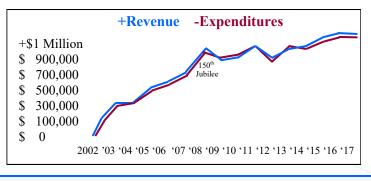
Liability Insurance is the umbrella policy purchased by the Association financially protecting against injury, misconduct, abuse, neglect, damage, or accident.

PILGRIMAGE MONIES Average Pilgrimage Cost Percentages



FINANCIAL INFORMATION UNAUDITED UNTIL 990 FILING* 2016 independent audited available upon request

Volunteer pilgrimages and donations are tax-deductible on 1040 Schedule A. Please consult your tax advisor.



EXPENSES

REVENUE

Pilgrimage

Revenue

63 %

Sponsorships 15 %

Misc 1 %

Donations 21 %

Lourdes Water 1%
Virtual Pilgrimage 4%
Office & Technology 4%
Audit & Insurance 2%
Pilgrimage
Expenses
57 %
Employee C&B 25%

*91¢ OF EVERY DOLLAR SPENT ON PROGRAMS & SERVICES

In-house pilgrimage coordination eliminates travel agency and tour operator commissions.

Taxes and Fuel Surcharge (FSC) are \$\frac{2}{3}\$595 in airport taxes and jet fuel surcharge imposed by the airlines to be collected in addition to ticket fare.

Medical and Travel Insurance is the \$98 to \$586 age-based policy coverage cost per each traveler for medical, travel and repatriation emergencies.

2017 SPONSORSHIPS

47 SPECIAL NEEDS - ANDREA'S WISH

22 PILGRIM-VOLUNTEERS - PRIVATE DONORS

CHINESE SPECIAL NEEDS PILGRIMAGE BEIJING DEPARTURE



In 2015 and 2016, Lourdes Volunteers visited China bringing Lourdes Virtual Pilgrimage Experiences to the faithful. In June 2017, president Marlene Watkins returned with a small team of leaders and medical volunteers. This team lead our first Chinese special needs pilgrimage in their journey to worship in the Grotto at Lourdes. These twenty-five pilgrims joined our USA departures from New York and Miami in the practices of the Sanctuary including Grotto Mass, the Eucharistic Procession, Stations of the Cross, the Candlelight Rosary Procession, International Mass and a visit to the Piscines.

\$133,488 IN ANDREA'S WISH FUNDS TO SPECIAL NEEDS PILGRIMS IN 2017

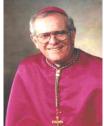


Returning from Lourdes in 2007, Andrea Bartolomeo wrote her passionate wish to family and friends that anyone who needed or would benefit from Lourdes should be able to go to receive the graces she found in the Grotto on pilgrimage. An outpouring of \$26,000 to honor her wish and memory, a fund was created to sponsor "anyone who needs to go to Lourdes." This fund is emptied each year and replenished in faith every year to sponsor pilgrims to Lourdes. This year, Andrea's Wish helped 47 Special Needs Pilgrims to the Grotto to pray, to seek healing and to find peace.



Our Lady of Lourdes Hospitality North American Volunteers: Church and State

CATHOLIC PUBLIC ASSOCIATION



On June 10, 2005, Most Reverend James Moynihan erected Lourdes Volunteers a Public Association of the Christian Faithful under Title V Canon 312 §3 to devote itself

to the initiatives of evangelization and charity through the Message of Lourdes.

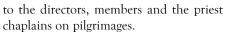
ECCLESIAL AUTHORITY

This Association is under the Ecclesial Authority of the Most Reverend Robert J. Cunningham, Bishop of the Syracuse

Diocese in upstate central New York.

A priest chaplain is approved by the local Bishop to spiritually assist the association.

Father Robert Hyde provides guidance and spiritual direction



Ecclesial Authority:

Most Reverend Robert Cunningham Bishop of the Syracuse Diocese (NY)

2017 Board of Directors

Chaplains:

Rev. Robert Hyde, JCL Fr. Francis Menei, Pennsylvania Honorary Chairman of the Board

*Col-Ret David Braden, Texas 🕇

President:

*Marlene Watkins, New York Vice President:

*Frances Salaun, New York Secretary:

James Kernell, Esq., Kansas

Treasurer:

Barry Vaughn, New York Executive Director:

Erika Vincent, New York

*Teresa Lewis, Wisconsin

*Deacon Dan Revetto, California Flint and Jan Sibayan, Maryland

*Edwin and Charo Rojas, Florida

*Nancy Pease, Virginia Majel Jo Braden, Texas

*Hospitalité Notre-Dame de Lourdes Member

ASSOCIATION GOVERNANCE

The Association is governed according to the statutes approved by the Ecclesial Authority and the Board of Directors. The Statutes are in compliance with Church Canon Law as well as both state and federal regulations for charities.

ASSOCIATION ADMINISTRATION

The Association is guided by a Board of Directors who are not compensated for their leadership services. The Association operations are directed by a volunteer uncompensated Founding Administrator, Mrs. Marlene Watkins, as appointed by the Bishop. Association activities and finances, including the annual audit, are reported each year to the Bishop.

STATE AND FEDERAL STATUS

In 2003 the Association was incorporated in the state of New York and maintains a tax-exempt status as a 501(c)3 afforded the privileges and obligations of a charity filing an audit and IRS 990 report. As a non-profit, donations are tax deductible within the legal allowable guidelines.

LOURDES AFFILIATION

Both the Sanctuary of Lourdes and the Hospitalité Notre-Dame de Lourdes is under the authority of the Bishop of

Tarbes et Lourdes, Msgr. Nicolas Brouwet. 241 Lourdes hospitalities are aggregated to Hospitalité Notre Dame de Lourdes. Serving the Sanctuary with the Hospitalité and bringing the sick to Lourdes, Our Lady of



Lourdes Hospitality North American Volunteers, became the first Hospitality of the Americas aggregated to Hospitalité Notre-Dame de Lourdes by then-Bishop, Msgr. Perrier, on December 17, 2006.

FRENCH STATUS

On February 15, 2016, an Association was created in France in a declaration as Hospitalité North American Volunteers of Notre Dame de Lourdes. This French Association is non-lucrative (non-profit) affiliated association allowing for the sick and volunteers to be welcomed in France.



2017 BLESSINGS AND GRACES

- First Special Needs Pilgrimage for Chinese Beijing departure
- Most Reverend Ssemogerere from Uganda served Ugandan pilgrims from Boston—our first Bishop Chaplain!
- First Haiti and Philippines Lourdes Virtual Pilgrimages
- 2nd North American Lourdes Hospitality founded -Congratulations to the new Hospitality of Miami!
- Five Volunteers made a life-time HNDL service commitment
- Syracuse home office property "paid in full" now self-sustaining

Call us by phone: (315) 476-0026

Visit us on the internet: www.LourdesVolunteers.org