Our Lady of Lourdes Hospitality North American Volunteers, LTD.



Public Association of the Christian Faithful in the Catholic Church

2011 Annual Summary

Founded July 16, 2002

United States 501(c)3 Charity + Non-Profit New York Incorporation

To extend the invitation of the Immaculate Conception as given to Bernadette in the Grotto at Lourdes; to serve the sick and the suffering at Lourdes and at home following the loving example of St. Bernadette in simplicity, humility and obedience.



Extending the Invitation

- ✤ Public Speaking
- ✤ Website and Publications
- ✤ Virtual Lourdes Pilgrimages
- ✤ Parish Missions and Retreats
- ✤ Pilgrimages to Lourdes France

Serving at Lourdes

- ✤ Annual Special Needs Pilgrimages
- ✦ Sanctuaries Volunteer Pilgrimages
- ✤ Youth Volunteer Pilgrimage Service
- ✦ Guided Sanctuaries Tours
- ✤ Individual Assistance at Lourdes

Serving at Home

- Virtual Pilgrimages Experiences
- ✤ Message of Lourdes in Schools
- ✦ Lourdes Water Distribution
- ✤ Special Needs Home Visits
- ✤ Lourdes Information Assistance



Living the Gospel Message of Lourdes ... in France and at Home

LIVING OUR MISSION AT LOURDES AND AT HOME

Virtual Pilgrimages

Over 9,400 "pilgrims" experienced Lourdes in over 30 Virtual Pilgrimages at parishes, schools, universities, military communities, youth groups, organizations and prisons in 12 states and Germany.

Virtual Pilgrimage provides a spiritual journey to Lourdes in an interactive guided experience of 40 to 90 minutes with Lourdes Water, the Grotto Rock, a Eucharistic Blessing and the Rosary.

Four Night Mission

Historic Our Lady of Lourdes Booklyn parish hosted a four night mission experience of Lourdes and Bernadette.

Lourdes Pilgrimages

8 Volunteer Service Pilgrimages facilitated 130 individuals to serve the Hospitalité Notre-Dame de Lourdes.

Annual Youth Catechesis Pilgrimage directed 53 teens with chaperones to serve special needs pilgrims at Lourdes.

3 Special Needs Pilgrimages assisted 267 pilgrims including ill, handicapped, family members, medical volunteers and caregivers including United States Military Wounded, Veterans Retired and Active Duty service members including two annual special needs pilgrimages in June and October.

Talks and Retreats

The Message of Lourdes was shared with over 148 million viewers in 144 countries during our television appearanace on Sunday Night Prime with Fr. Benedict Groeschel, CFR, in addition to speaking on radio shows, at conferences, at Lourdes events.

Information

"Lourdes On Your Own" packets of useful information were mailed free to assist individuals on private pilgrimage.

Over **13,000** individual users visited our newly updated website this year.

NORTH AMERICAN LOURDES VOLUNTEERS HOSPITALITY

CATHOLIC CHURCH

Established by Most Reverend James M. Movnihan June 10, 2005, under Title V Canon 312 §3 as a Public Association of the Christian Faithful; North American Lourdes Volunteers devotes itself to the initiatives of evangelization and charity.

ECCLESIAL AUTHORITY

This Association is under the Ecclesial Authority of the Most Reverend Robert Cunningham, Bishop of the Syracuse Diocese in upstate New York.

A chaplain is appointed by the Bishop to assist the association. Fr. Jeffrey Keefe, OFM, Conv. provides spiritual direction and guidance to directors and members. Lourdes Chaplain Père Régis-Marie de La Teyssonnière, is the Lourdes Liaison.

GOVERNANCE

The Association is governed according to the statutes approved by the Ecclesial Authority and the Board of Directors. The Statutes are in compliance with both state and federal regulations for charities.

ADMINISTRATION

The Association is guided by a Board of Directors who are not compensated or paid for their leadership services. The Association operations are coordinated by (unpaid) Founding Administrator, Mrs. Marlene Watkins, as appointed by the Bishop. Association activities and finances, including the annual audit, are reported each year to the Bishop.

NEW YORK STATE

The Association was incorporated in New York in 2003 and operates within the state norms and laws for legal entities, abides by state charity requirements and conducts bi-annual meetings.

UNITED STATES OF AMERICA

Tax-exempt status as a 501(c)3 was granted in 2003 affording the Association the privileges and obligations of a charity. An annual audit and 990 financial report are completed as required by the IRS. As a 501(c)3 non-profit, all donations and contributions are tax deductible within the legal allowable guidelines.

HOSPITALITIES

The Hospitalité Notre-Dame de Lourdes is under the authority of the Bishop of Tarbes et Lourdes and is comprised of individuals from various countries who come to Lourdes in volunteer service to welcome pilgrims. Diocesan, national and religious hospitalities accompany sick pilgrims to Lourdes under their ordinary with the blessing of the Bishop of Tarbes et Lourdes.

LOURDES VOLUNTEERS

Our Lady of Lourdes Hospitality North American Volunteers, the first hospitality in the world outside of Europe and the only and first hospitality of the Americas formally aggregated December 17, 2006 to Hospitalité Notre-Dame de Lourdes.

AVE MARIA TRAVEL

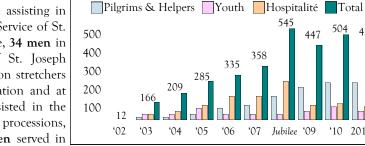
A wholly-owned not-for-profit subsidiary of Lourdes Volunteers, Ave Maria Travel is the negotiating agency for all airline contracts and travel/medical insurance. Audited financial information is included within Lourdes Volunteers statements.

LIVING THE MESSAGE OF LOURDES IN SERVICE AND ON PILGRIMAGE



130 volunteers each served Hospitalité for one week in 2011. Volunteers served Our Lady of Lourdes and her pilgrims from two universities or as individuals from all over North America, including the two largest Archdioceses in the world: US Military (land mass) and Los Angeles (population). Those countries represented include Haiti and the Philippines.

68 women offered one week of service assisting in the baths, the Service of St. Jean de Baptiste, 34 men in the Service of St. Joseph lifted pilgrims on stretchers at the train station and at the airport, assisted in the baths and daily processions, while 27 women served in



housekeeping and dining rooms at both Accueils, with one volunteer teaching in Formation.

53 youth came as pilgrimage volunteers offering humble service in the unglamorous duties necessary to make pilgrimage possible for those unable to travel without assistance. Learning, Living and Loving the

Message of Lourdes made a life changing experience for chaperones, teens and those they served.

267 pilgrims traveled from 34 states as well as Armed Forces Europe and the Philippines including 107 caregivers and companions, 29 medical volunteers, 10 children, and 12 religious. 67 special needs pilgrims included wheelchairbound and profoundly handicapped individuals,

504

447

545

'07 Jubilee '09

358

several terminally or seriously ill and unaccompanied 450 pilgrims traveled to Lourdes assisted by personal and medical supportive care volunteers.

Medical and lay volunteers offered

service while paying their own costs for pilgrimage.

'10 2011

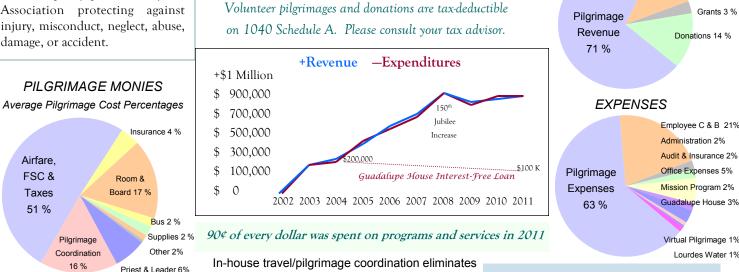
Each pilgrimage was directed by an experienced leader and Hospitalité member. 17 priests and 2 deacons accompanied pilgrimages offering Mass and spiritual direction throughout the week and during international travel.





FINANCIAL INFORMATION SHOWN IS NOT AUDITED. 2010 audit available upon request to our office.

Liability Insurance is the umbrella policy purchased by the Association protecting against injury, misconduct, neglect, abuse, damage, or accident.



Taxes and Fuel Surcharge (FSC) are + Medical and Travel Insurance is the ~\$560 in airport taxes and jet fuel surcharge imposed by the airlines to be collected in addition to ticket fare. + for medical or travel emergencies.

\$100+ policy coverage included for each individual pilgrim and volunteer

travel agency and tour operator commissions.

2011 SPONSORSHIPS 48 special needs pilgrims - Andrea's Wish 7 breast cancer pilgrims - St. Agatha 4 wounded warriors - Knights of Columbus 22 pilgrims & volunteers - private donors 51 youth volunteers - parish co-funded

REVENUE

Sponsorship 12 %

Donations 14 %

Lourdes Water 1%

Grants 3 %

SHARING THE MESSAGE OF LOURDES AT HOME WITH VIRTUAL PILGRIMAGE



Airfare,

FSC &

Taxes

51 %

Pilgrimage

16 %

"Come to the spring and wash of it..." and "have people come in procession..." are the invitations of Our Lady of Lourdes through Bernadette for us today. The experiences of a pilgrimage day in Lourdes are recreated at "virtual" pilgrimages in parishes, schools, colleges and universities, prisons, seminaries, cloisters, hospices, Knights of Columbus and conferences.

Trained guides share the Message of Lourdes with projected images of the Sanctuaries inviting "pilgrims" to touch the Grotto Rock, experience water from the spring, receive a Eucharistic blessing, join in a Rosary procession and take home a bottle of Lourdes Water.

Reaching thousands across North America and in military communities, the experience of Lourdes is brought to those most likely not making the journey to France. There is no charge for Virtual Pilgrimage which is supported by the donations of appreciative benefactors and from parish free-will offerings.

FIRST ANNUAL MEDICAL AND LEADERSHIP MEETING IN NEW ORLEANS

Medical professionals and pilgrimage leaders from Alaska to Hawaii and across America to France held their inaugural meeting at Ochsner Medical Center in New Orleans, Louisiana in February. An invaluable exchange of experience assisting hundreds of sick and handicapped pilgrims provided insight into the international travel and accommodation possibilities for future supportive care medical volunteers and leaders.

An overview of the planning processes and logistics for three annual special needs pilgrimages departing from several major cities to Lourdes each year offered practical information, meaningful introductions, prayerful retreat and inspiration to veteran and novice medical volunteers.



United States Medical Command Officer volunteers with private practice and hospital medical professional and group leader volunteers joined our office team.

To contact us: Phone: (315) 476-0026

Visit us on the Web! www.LourdesVolunteers.org

Friend us on Facebook

OUR MISSION: "To extend the invitation of the Immaculate Conception as given to Bernadette in the Grotto at Lourdes; to serve the sick and suffering at Lourdes and at home following the loving example of St. Bernadette in simplicity, humility and obedience."



2011 BOARD OF DIRECTORS **Ecclesial Authority:** Most Reverend Robert Cunningham, Bishop of the Syracuse Diocese (NY) Chaplain: Rev. Jeffrey Keefe, OFM. Conv. Lourdes Liaison: Père Régis-Marie de La Teyssonnière Honorary Chairman of the Board Col (Ret) David Braden *Stagiaire 2003 President: Marlene Watkins *Hospitalière 2006 Vice President: Barry Vaughn Secretary: Frances Salaun *Hospitalière 2011 Treasurer: John Lewis *Stagiaire 2007 Theresa Stiner *Hospitalière 2006 Teresa Lewis *Stagiaire 2006 *Member Hospitalité Notre-Dame de Lourdes Founding Bishop:

Founding Bishop: Most Reverend James Moynihan

Our Lady of Lourdes Hospitality North American Volunteers, LTD. P. O. Box 3820, Syracuse, NY 13220 USA



Public Association of the Christian Faithful in the Catholic Church

2011 Annual Summary

Place Stamp Here

Founded July 16, 2002

United States 501(c)3 Charity + Non-Profit New York Incorporation



2011: PRAYING THE OUR FATHER WITH BERNADETTE

- Inaugural Annual Medical Professionals and Leaders Meeting
- CBS Sunday News filming of volunteers serving at Lourdes
- EWTN Sunday Night Prime with Fr. Benedict Groeschel Show
- Initiated pilgrimage Sacramental Oath with insignia pin
- 50,000+ unique users to our website since initial 2002 debut
- Facebook and newly redesigned website launched
- US now 3rd worldwide in Hospitalite Notre-Dame de Lourdes

Dear Friends of Our Lady of Lourdes and St. Bernadette,

This year we remain humbled and deeply grateful to every genuine friend who supported our evangelical mission to share the grace that is Lourdes with so many in need of healing and peace. Assisted by selfless volunteers, generous benefactors, dedicated staff and faithful prayer supporters, both pilgrimage to Lourdes and "Virtual Pilgrimage" experiences at home touched the lives of hundreds and thousands of souls.

The sick, dying, handicapped and elderly along with youth, adults, medical volunteers, priests, religious and clergy who serve them join together as one Hospitality Family under the maternal love of the Mother of God. We respond to her timeless invitation to prayer and penance—conversion in a change of heart. Discovering God or deepening our faith, together we experience the love of Christ in each other.

Following in the footsteps of Bernadette, we encounter Mary in the Grotto who leads us to the Christ. United in prayer with her, our lives are profoundly changed forever to eternity.

Thank you for the continued privilege to share in this grace with you, Totus Tuus! Marlene