Our Lady of Lourdes Hospitality North American Volunteers, LTD.

Founded July 16, 2002

Public Association of the Christian Faithful in the Catholic Church

2010 Annual Summary

United States 501(c)3 Charity → Non-Profit New York Incorporation

To extend the invitation of the Immaculate Conception as given to Bernadette in the Grotto at Lourdes; to serve the sick and the suffering at Lourdes and at home following the loving example of St. Bernadette in simplicity, humility and obedience.



Extending the Invitation

- ◆ Public Speaking
- ♦ Website and Publications
- ♦ Virtual Lourdes Pilgrimages
- ◆ Parish Missions and Retreats
- → Pilgrimages to Lourdes France

Serving at Lourdes

- → Annual Special Needs Pilgrimages
- → Sanctuaries Volunteer Pilgrimages
- → Youth Volunteer Pilgrimage Service
- → Guided Sanctuaries Tours
- → Individual Assistance at Lourdes

Serving at Home

- → Virtual Pilgrimages Experiences
- → Message of Lourdes in Schools
- ◆ Lourdes Water Distribution
- ◆ Special Needs Home Visits
- ◆ Lourdes Information Assistance









Experiencing the Message of Lourdes as Bernadette by living the Sign of the Cross...

LIVING OUR MISSION IN THE YEAR OF THE SIGN OF THE CROSS AT LOURDES

Virtual Pilgrimages

Over 9,000 "pilgrims" experienced Lourdes in over 50 Virtual Pilgrimages at parishes, schools, universities, military communities, youth groups, organizations and prisons. Virtual Pilgrimage provides a spiritual journey to several groups within a local community in an interactive guided experience of 40 to 90 minutes with Lourdes Water, the Grotto Rock, a Eucharistic Blessing and the Rosary.

Feast Day Pilgrimage

A February 11 Lourdes Feast Day American pilgrimage was offered to the Lourdes Grotto in Hanceville, Alabama.

Lourdes Pilgrimages

9 Volunteer Service Pilgrimages facilitated 148 individuals to serve the Hospitalité Notre-Dame de Lourdes.

Annual Youth Catechesis Pilgrimage directed 82 teens with chaperones to serve special needs pilgrims at Lourdes.

3 Special Needs Pilgrimages assisted 274 pilgrims including ill, handicapped, family members, medical volunteers and caregivers including United States Military Wounded, Veterans Retired and Active Duty service members along with two annual special needs pilgrimages, in June and October.

Talks and Retreats

The Message of Lourdes was shared with over 150 million viewers worldwide during our television appearanaces on EWTN *Live!* and Life on the Rock shows in addition to speaking on radio, at conferences, at Lourdes events and appearing in international publications.

Information

"Lourdes On Your Own" packets of useful information were mailed free to assist individuals on private pilgrimage.

Over 10,000 new unique indivudal users visited our website this year.

NORTH AMERICAN LOURDES VOLUNTEERS HOSPITALITY

CATHOLIC CHURCH

Established by Most Reverend James M. Moynihan June 10, 2005, under Title V Canon 312 §3 as a Public Association of the Christian Faithful; North American Lourdes Volunteers devotes itself to the initiatives of evangelization and charity.

ECCLESIAL AUTHORITY

This Association is under the Ecclesial Authority of the Most Reverend Robert Cunningham, Bishop of the Syracuse Diocese in upstate New York.

Chaplains are appointed by the Bishop to assist the association. Fr. Jeffrey Keefe, OFM, Conv. and Lourdes Chaplain Père Régis-Marie de La Teyssonnière provide spiritual direction and guidance to the directors and association.

GOVERNANCE

The Association is governed according to the statutes approved by the Ecclesial Authority and the Board of Directors. The Statutes are in compliance with both state and federal regulations for charities.

ADMINISTRATION

The Association is guided by a Board of Directors who are not compensated or paid for their leadership services. The Association operations are coordinated by (unpaid) Founding Administrator, Mrs. Marlene Watkins, as appointed by the Bishop. Association activities and finances, including the annual audit, are reported each year to the Bishop.

NEW YORK STATE

The Association was incorporated in New York in 2003 and operates within the state norms and laws for legal entities, abides by state charity requirements and conducts bi-annual meetings.

UNITED STATES OF AMERICA

Tax-exempt status as a 501(c)3 was granted in 2003 affording the Association the privileges and obligations of a charity. An annual audit and 990 financial report are completed as required by the IRS. As a 501(c)3 non-profit, all donations and contributions are tax deductible within the legal allowable guidelines.

HOSPITALITIES

The Hospitalité Notre-Dame de Lourdes is under the authority of the Bishop of Tarbes et Lourdes and is comprised of individuals from various countries who come to Lourdes in volunteer service to welcome pilgrims. Diocesan, national and religious hospitalities accompany sick pilgrims to Lourdes under their ordinary with the blessing of the Bishop of Tarbes et Lourdes.

LOURDES VOLUNTEERS

Our Lady of Lourdes Hospitality North American Volunteers, the first hospitality in the world outside of Europe and the only and first hospitality of the Americas formally aggregated December 17, 2006 to Hospitalité Notre-Dame de Lourdes.

AVE MARIA TRAVEL

A wholly-owned not-for-profit subsidiary of Lourdes Volunteers, Ave Maria Travel is the negotiating agency for all airline contracts and travel/medical insurance. Audited financial information is included within Lourdes Volunteers statements.

FULFILLING OUR MISSION

Pilgrims & Helpers Youth Hospitalité Total

335

'07 Jubilee

'09



148 volunteers each served Hospitalité for one week in 2010. Volunteers served Our Lady of Lourdes and her pilgrims from three universities or as individuals from all over North America, including the two largest Archdioceses in the world: US Military (land mass) and Los Angeles (population).

79 women offered one week of service assisting in the baths, the Service of St. Jean de Baptiste, 38 men

500

400

300

2.00

100

166

'03

in the Service of St. Joseph lifted pilgrims on stretchers at the train station and at the airport, assisted in the baths and daily processions, while 30 women served in housekeeping and dining rooms at both Accueils, with one volunteer teaching in Formation.

82 youth came as pilgrimage volunteers offering humble service in the unglamorous duties necessary to make pilgrimage possible for those unable to travel without assistance. Learning, Living and Loving the Message of Lourdes made a life changing experience for chaperones, teens and those they served.

274 pilgrims traveled from 36 states and home countries as far away as Columbia, the Philippines, Mexico and Canada including 100 caregivers and companions, 27 medical volunteers, 17 children, and 12 religious. 71 special needs pilgrims included wheelchair-bound and profoundly handicapped individuals, several seriously or terminally ill and many unaccompanied pilgrims traveled to Lourdes

with personal and medical supportive care provided.

Volunteers gave their service paying their own costs for pilgrimage.

Each pilgrimage was directed by an experienced leader

and Hospitalité member. 23 priests accompanied pilgrimages offering Mass and spiritual direction throughout the week and travel.

Bringing their Lourdes experience home, in living the invitation to conversion as requested in the Grotto, the Message of Lourdes continues on....

SUPPORTING OUR MISSION

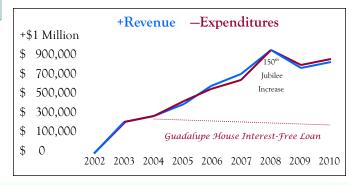
Liability Insurance is the umbrella policy purchased by the Association protecting against injury, misconduct, neglect, abuse, damage, or accident.

PILGRIMAGE MONIES Average Pilgrimage Cost Percentages



FINANCIAL INFORMATION SHOWN IS NOT AUDITED. 2009 audit available upon request to our office.

Volunteer pilgrimages and donations are tax-deductible on 1040 Schedule A. Please consult your tax advisor.



89¢ of every dollar was spent on programs and services in 2009.

REVENUE



EXPENSES

Employee C & B 20% Admininstration 3% Pilgrimage Guadalupe House 2% Expenses Audit & Insurance 2% **Public Relations 2%** Virtual Pilgrimage 1% Lourdes Water 1% Other 8%

In-house travel/pilgrimage coordination eliminates travel agency and tour operator commissions.

the ~\$400 airport taxes and jet fuel price fees imposed by the airlines to be collected in addition to ticket fare. • for medical or travel emergencies.

Taxes and Fuel Surcharge (FSC) are + Medical and Travel Insurance is the \$100 policy coverage included for each individual pilgrim and volunteer 2010 SPONSORSHIPS

108 youth fundraised pilgrimage cost; 52 special needs pilgrims by Andrea's Wish; 19 university students and 16 adults fundraised pilgrimage costs!

SHARING THE MESSAGE OF LOURDES AT HOME WITH VIRTUAL PILGRIMAGE



"Come to the spring and wash of it..." and "have people come in procession..." are the invitations of Our Lady of Lourdes through Bernadette for us today. The experiences of a pilgrimage day in Lourdes are recreated at "virtual" pilgrimages in parishes, schools, colleges and universities, prisons, seminaries, cloisters, hospices, Knights of Columbus and conferences.

Trained guides share the Message of Lourdes with projected images of the Sanctuaries inviting "pilgrims"

to touch the Grotto Rock, experience water from the spring, receive a Eucharistic blessing, join a Rosary procession and take home a bottle of Lourdes Water.

Reaching thousands across North America and in military communities, the experience of Lourdes is brought to those most likely not making the journey to France. There is no charge for Virtual Pilgrimage which is supported by the donations of appreciative benefactors and from parish free-will offerings.

FACILITATING OUR MISSION

"With God ALL things are possible" is the motto of our dedicated team of both full and part-time volunteer and paid office staff joyfully serving in our Charism.

Flexible hours and healthcare benefits help to offset non-profit wages offering permanent employees a modest compensation package for hard yet spiritually rewarding work facilitating our Mission. Each team member can join us on pilgrimage as an employee benefit and job training to offer first-hand experience to assist others to Lourdes.

A one-year Missionary Intern Experience pilot program was launched providing two recent college graduates the unique opportunity for professional development and spiritual growth living and sharing the Message of Lourdes.



Back Row: Alex, Erika, Katie, Chuck, Dani, Kathleen ("Duck"), Aunt Marie, Front Row: Katherine, Marlene & Pamela (2 Interns, 3 Volunteers & 5 Staff)

Visit us on the Web! www.LourdesVolunteers.org

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Our Lady of Lourdes Hospitality North American Volunteers, LTD. P. O. Box 3820, Syracuse, NY 13220 USA



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Place Stamp Here

2010 BOARD OF DIRECTORS

Ecclesial Authority:

Most Reverend Robert Cunningham, Bishop of the Syracuse Diocese (NY)

Chaplain:

Rev. Jeffrey Keefe, OFM.Conv.

President:

Marlene Watkins *Hospitalière 2006

Vice President:

Col (Ret) David Braden *Stagiaire 2003

Secretary:

Barry Vaughn

Treasurer:

John Lewis *Stagiaire 2007

Theresa Stiner *Hospitalière 2006 Teresa Lewis *Stagiaire 2006

*Member Hospitalité Notre-Dame de Lourdes

Founding Bishop:

Most Reverend James Moynihan, Syracuse Diocese Retired Bishop (NY)



2010 MILESTONES IN THE YEAR OF THE SIGN OF THE CROSS

- First Consecration to the Hospitalité Notre-Dame de Lourdes
- Awarded approval by the Combined Federal Campaign
- First Year Mission Internship Pilot Program Launch
- EWTN Live! guests with US Chaplain and Medical Command
- EWTN Life on the Rock guests with our youth volunteers
- Grotto Lourdes Day with the Order of Malta at Emmmitsburg
- First Virtual Pilgrimages and Parish Mission in the Pacific
- Developed in-house database for computer records management

Dear Friends of Our Lady of Lourdes and St. Bernadette,

This year we are humbled and genuinely thankful to each benefactor and every donor, most giving not of their surplus—but sharing their sustenance. We remain humbled serving with selfless volunteers giving of themselves to assist the broken and suffering in need of peace and healing. A spiritual journey not only changes the way we live, but also those near us in a "ripple effect" of grace as we bring Lourdes home to others we encounter! More, experiencing Lourdes changes the way some will live in Eternity as they find on pilgrimage and in the end, nothing matters but the state of our soul... The maternally gracious yet powerful Message of Lourdes brings us to Christ, the Divine Healer, through the Sacraments to Heaven. This would be impossible without the sacrifice and generosity of so many. We truly thank every one who helps in prayer or service.

In North America and beyond, Virtual Pilgrimage reaches tens of thousands at home in need of the grace that is Lourdes. We also thank those who make this spiritual opportunity available.

Thank you for the privilege and joy to continue serving Our Lady with you, Merci! Marlene